

Unit-Level Annual Review Document/Internal Allocations 2017-2018

Customized, Contractual Education (CCE)

2017(4th quarter) through 2018(3rd quarter)

1. CCE is projected this year to serve 593 participants taking 32 programs with \$205,494 in revenue. These programs were contracted by CCE and for three units, Technology Training Solutions, Office of Professional Development and CCE. These programs represent more diverse programs, compared to last fiscal year.

2. The majority of the CCE programs sold this year were multiple classes per client via formalized, non-credit certificate programs. The content areas included software training (Excel, SQL, Python, PowerPoint, SharePoint, etc.) and multiple leadership/management certificate program, including Critical Thinking and the Management Development Certificate for the North Carolina Department of Health and Human Services and the beginning of two Project Management Certificate series for staff at the North Carolina Department of Transportation. Overall, CCE had a successful year by meeting revenue expectations and engaging with organizations who contracted with CCE to deliver certification programs for the development of their staff.

3. NC Department of Transportation was presented the Customized Corporate Education Award of Excellence and were recognized at the 2017-2018 Awards of Excellence event.